

Role title	Befriender
<p><b>Purpose of the role</b></p>	<p>To support clients and participants attending workshops as part of the NOAH Therapy Service. Participants come from a range of backgrounds, including people accessing NOAH's Welfare or Therapy services. The role is designed to promote inclusion, wellbeing, and positive social interaction in a safe, supportive, and non-judgemental environment, in line with NOAH's charitable objectives.</p>
<p><b>What you will be doing</b></p>	<ul style="list-style-type: none"> <li>• Attending workshops on a regular basis to support, encourage, and engage participants</li> <li>• Assisting with setting up and tidying away workshop spaces, including making refreshments where appropriate</li> <li>• Providing friendly company, conversation, and informal support to participants</li> <li>• Supporting participants to develop confidence and skills in woodwork, art, and other creative activities offered by the service</li> <li>• Always observing appropriate professional boundaries</li> <li>• Raising any concerns, safeguarding issues, or additional support needs promptly with the Befriender Coordinator or a designated staff member</li> <li>• Contributing positively to the workshop community, including group or charity projects where appropriate</li> </ul>
<p><b>Skills, experience and qualities needed</b></p>	<ul style="list-style-type: none"> <li>• Good communication and interpersonal skills</li> <li>• A friendly, patient, and reliable approach</li> <li>• An understanding of the importance of professional boundaries, confidentiality, and safeguarding</li> <li>• An interest in creative or practical activities; previous experience is helpful but not essential</li> <li>• A willingness to follow organisational policies and attend relevant training</li> </ul>
<p><b>When and where</b></p>	<p>Workshops are held at the NOAH Welfare Centre, Park Street, Luton.</p> <ul style="list-style-type: none"> <li>• Woodwork workshop: Thursdays, 09:30–12:30</li> </ul> <p>Days and times may be flexible depending on service needs and volunteer availability. There is no obligation to offer a minimum number of hours, and volunteering arrangements can be reviewed by either party.</p>
<p><b>Support offered</b></p>	<ul style="list-style-type: none"> <li>• A named staff member as a main point of contact for supervision and support</li> <li>• An induction covering NOAH's values, policies, and procedures</li> <li>• Training relevant to the role, including safeguarding, health and safety, and boundaries</li> <li>• Ongoing guidance and opportunities for feedback</li> </ul>

<b>What you could get out of it</b>	<ul style="list-style-type: none"><li>• Experience of volunteering within a charitable organisation</li><li>• Opportunities to meet new people and be part of a supportive community</li><li>• Development of communication, teamwork, and practical skills</li><li>• The satisfaction of supporting others and contributing positively to their wellbeing</li></ul>
<b>Other relevant information</b>	<ul style="list-style-type: none"><li>• Safeguarding and DBS Where legally eligible, this role may require a DBS check. Volunteers must follow safeguarding policies and procedures.</li><li>• Data Protection and Confidentiality Volunteers must comply with UK GDPR and organisational confidentiality requirements.</li><li>• Health and Safety Volunteers must follow health and safety procedures and take reasonable care for their own safety and others.</li><li>• Volunteer Status This volunteering role is undertaken on a voluntary basis and does not create an employment or worker relationship.</li></ul>
<b>What to do if you're interested</b>	Fill out a volunteer application form on our website or email <a href="mailto:volunteers@noahenterprise.org">volunteers@noahenterprise.org</a> and we will send you a form

**Roles may be flexible – please contact us if you have any questions**