

## Volunteer Role Profile

| Role title                                 | Outreach   |
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| Purpose of the role                        | Our Outreach workers find and visit rough sleepers to offer<br>prompt and effective support to move away from life on the<br>streets.  |
| What you will be<br>doing                  | <ul> <li>Accompanying our NOAH Outreach workers, travelling to,<br/>and walking around towns, villages, and countryside to find<br/>rough sleepers</li> <li>Performing welfare checks on rough sleepers</li> <li>Interacting with rough sleepers</li> </ul>  |
| Skills, experience<br>and qualities needed | <ul> <li>You will have care and compassion for the homeless, and good communication skills. You will have a non-judgemental approach, and be committed to understanding of the needs of those rough sleeping. Any of the following would be great to have:</li> <li>Knowledge of NOAH services</li> <li>Knowledge of issues surrounding homelessness</li> <li>Driving licence and own vehicle</li> </ul> |
| When and where                             | Various locations and hours are available in Luton, and Central<br>Bedfordshire.<br>Please note that outreach shifts start from 5.00 or 6.00 am.   |
| Support offered                            | <ul> <li>You will be assigned a named staff member as a direct contact for any questions or queries you may have</li> <li>Training and guidance will be offered in supporting rough sleepers</li> <li>All travel and incidental expenses will be covered (as agreed in advance)</li> </ul>   |
| What you could get<br>out of it            | <ul> <li>Experience of working with a charity</li> <li>Experience supporting vulnerable people which could lead to career opportunities</li> <li>Meeting new people</li> <li>Additional skills experience</li> <li>The satisfaction of knowing you have helped support someone that is either homeless or at risk of being homeless</li> </ul>   |
| Other relevant information                 | Volunteers need to have the ability to walk several miles.   |
| What to do if you're<br>interested         | Fill out a volunteer application form on our website or email <u>volunteers@noahenterprise.org</u> and we will send you a form   |